

## **CTESC Internet Services Exede Details and Restrictions**

### **All Exede 5 and Exede 12 Internet Plans and Promotions.**

Minimum 24 month commitment with a monthly service fee, monthly lease plan fee and taxes will apply. Lease Service Plan fee is \$7.95 per month. One time standard installation fee (non-standard installations may result in additional charges), early termination fee and/or unreturned equipment fee may apply. Equipment must be returned upon cancellation of service, otherwise an unreturned equipment fee will apply. Service is not available in all Central Texas Electric Co-op areas, requires a clear view of the southern sky and a proper electrical ground bonding. Speeds are “up to,” are not guaranteed and will vary. Service is intended for residential non-commercial use. All Exede plans are subject to data transmission limits measured on a monthly basis as described in the Data Allowance Policy. The performance of some games over the internet is very poor and some games may not work at all. Use of the Exede Internet service on multiple devices requires a wireless router. Virtual private networks (VPNs) and remote computer access may be very slow with Exede. Some VPNs may not work at all. All offers may be changed or withdrawn at any time and prices and fees are subject to change.

### **Exede Evolution.**

Accessing web pages and email will generally not count toward the monthly data allowance of Exede Evolution customers. All other internet usage will count toward the data allowance, including any internet activity embedded in web pages or email, streaming video or audio media, playing online games, uploading or downloading files on a browser through any third-party application, third-party applications, data (including web pages or email) transferred through a virtual private network (VPN) or other forms of remote access, voice or video chatting, and sending or receiving emails with attachments greater than 25 MB Data Usage

### **Examples for Exede Evolution Plan.**

Examples of data consumption for individual activities under the Exede Evolution plan are estimates only and are based on the following assumptions: (1) the average bit rate for streaming standard definition video is 1 Mbps; (2) the average bit rate for streaming music is 128 kbps; (3) the average song download is 4 MB; and (4) the average photo download is 2 MB. Depending on the content accessed, the distributor of the content, your network configurations, your computer settings and your browser settings, the amount of internet activity you may engage in within the Exede Evolution data allowance will vary.

### **Late Night Free Zone.**

The Late Night Free Zone provides for unmetered uploads and downloads to customers on a Non Evolution Exede plan from midnight to 5:00 a.m. customer local time every day of the week. If you have already used your monthly data allowance, you may still use the Late Night Free Zone at regular speeds. The Late Night Free Zone is not available to customers on the Vacation/Seasonal Suspend plan.

### **Early Bird Free Zone.**

The Early Bird Free Zone provides for unmetered uploads and downloads to customers on the Evolution plans from 3:00 a.m. to 8:00 a.m. customer local time every day of the week. If you have already used your monthly data allowance, you may still use the Early Bird Free Zone at regular speeds. The Early Bird Free Zone is not available to customers on the Vacation/Seasonal Suspend plan.

### **DSL Comparison.**

Comparison to DSL service is based on data published in the FCC's 2014 Measuring Broadband America February Report <http://www.fcc.gov/measuring-broadband-america>.

CTESC Internet Services is a wholly owned subsidiary of Central Texas Electric Co-op. Exede is a registered service mark of ViaSat, Inc.